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Page 1 of 1

0950.0571  
Aspect Communication  
ALM

APPLICATION NUMBER	FILING DATE	FIRST NAMED APPLICANT	ATTY. DOCKET NO./TITLE
09/325,508	06/03/1999	MICHAEL A. CHACK	P0056

Commissioner for Patents  
Washington, DC 20231  
www.uspto.gov

CONFIRMATION NO. 2904

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R E C E I V E D



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LOS ANGELES

Date Mailed: 12/17/2002

## NOTICE OF ACCEPTANCE OF POWER OF ATTORNEY

This is in response to the Power of Attorney filed 11/27/2002.

The Power of Attorney in this application is accepted. Correspondence in this application will be mailed to the above address as provided by 37 CFR 1.33.

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Susan K Ford  
SUSAN K FORD  
2100 (703) 308-9045

ATTORNEY/APPLICANT COPY

ENTERED INTO DATABASE  
BY: Jd DATE: 12/31/02

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Attorney's Docket No.: 2950P071

Patent

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Michael A. Chack

Examiner: Thompson, Marc D.

Application No.: 09/325,508

Art Group: 2152

Filing Date: June 3, 1999

For: METHOD OF QUEUING REQUESTS  
TO ACCESS A COMMUNICATIONS  
NETWORK

Commissioner for Patents  
Washington, D.C. 20231

POWER OF ATTORNEY BY ASSIGNEE  
AND REVOCATION OF PREVIOUS POWERS

Aspect Communications Corporation

(Name of Assignee)

("assignee"), a California corporation having a place of  
(State of Incorporation)

business at 1310 Ridder Park, San Jose, CA 95131,  
(Address)

hereby states that to the best of assignee's knowledge and belief it is the  
assignee of the entire right, title, and interest in and to the above-referenced  
patent application and represents that the undersigned is a representative  
authorized and empowered to sign on behalf of the assignee.

Upon information and belief, the assignment document that evidences the  
placement of title in the assignee was recorded in the U.S. Patent and  
Trademark Office on November 20, 1998 at reel 9607 and frame 0990.  
Pursuant to 37 C.F.R. §§ 1.36 and 3.71, the assignee hereby revokes all powers  
of attorney previously given and appoints Ramin Aghevli, Reg. No. 43,462;

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**COPY**

William E. Alford, Reg. No. 37,764; Farzad E. Amini, Reg. No. 42,261; W. Thomas Babbitt, Reg. No. 39,591; Jordan M. Becker, Reg. No. 39,602; Michael A. Bernadicou, Reg. No. 35,934; Roger W. Blakely, Jr., Reg. No. 25,831; R. Alan Burnett, Reg. No. 46,149; Daniel J. Burns, Reg. No. 50,222; Gregory D. Caldwell, Reg. No. 39,926; Thomas M. Coester, Reg. No. 39,637; Robert P. Cogan, Reg. No. 25,049; Donna Jo Coningsby, Reg. No. 41,684; Florin A. Corie, Reg. No. 46,244; Mimi D. Dao, Reg. No. 45,628; Stephen M. De Klerk, Reg. No. 46,503; Michael A. DeSanctis, Reg. No. 39,957; Daniel M. De Vos, Reg. No. 37,813; Justin M. Dillon, Reg. No. 42,486; Sanjeet Dutta, Reg. No. 46,145; Tarek N. Fahmi, Reg. No. 41,402; Mark C. Farrell, Reg. No. 45,988; Thomas S. Ferrill, Reg. No. 42,532; Kyle H. Flindt, Reg. No. 42,539; George L. Fountain, Reg. No. 37,374; Andre M. Gibbs, Reg. No. 47,593; James Y. Go, Reg. No. 40,621; Mark A. Goldstein, Reg. No. 50,759; Alan E. Heimlich, Reg. No. 48,808; James A. Henry, Reg. No. 41,064; Willmore F. Holbrow III, Reg. No. 41,845; Sheryl Sue Holloway, Reg. No. 37,850; George W Hoover II, Reg. No. 32,992; Libby H. Hope, Reg. No. 46,774; Eric S. Hyman, Reg. No. 30,139; William W. Kidd, Reg. No. 31,772; Walter T. Kim, Reg. No. 42,731; Eric T. King, Reg. No. 44,188; Steve Laut, Reg. No. 47,736; Suk S. Lee, Reg. No. 47,745; Gordon R. Lindeen III, Reg. No. 33,192; Jan C. Little, Reg. No. 41,181; Julio Loza, Reg. No. 47,758; Joseph Lutz, Reg. No. 43,765; Lawrence Lycke, Reg. No. 38,540; Michael J. Mallie, Reg. No. 36,591; Andre L. Marais, Reg. No. 48,095; Raul D. Martinez, Reg. No. 46,904; Paul A. Mendonsa, Reg. No. 42,879; Clive D. Menezes, Reg. No. 45,493; Jonathan S. Miller, Reg. No. 48,534; Richard A. Nakashima, Reg. No. 42,023; Thien T. Nguyen, Reg. No. 43,835; Thinh V. Nguyen, Reg. No. 42,034; Robert B. O'Rourke, Reg. No. 46,972; Daniel E. Ovanezian, Reg. No. 41,236; Gregg A. Peacock, Reg. No. 45,001; Marina Portnova, Reg. No. 45,750; Michael A. Proksch, Reg. No. 43,021; William F. Ryann, Reg. 44,313; James H. Salter, Reg. No. 35,668; William W. Schaal, Reg. No. 39,018; James C. Scheller, Reg. No. 31,195; Jeffrey S. Schubert, Reg. No. 43,098;

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No. 41,364; John P. Ward, Reg. No. 40,216; Mark L. Watson, Reg. No. 46,322;  
Thomas C. Webster, Reg. No. 46,154; Linda S. Zachariah, Reg. No. 48,057; and  
Norman Zafman, Reg. No. 26,250; my patent attorneys, and William E.  
Hickman, Reg. No. 46,771, Brent E. Vecchia, Reg. No. 48,011, and Lehua  
Wang, Reg. No. 48,023; my patent agents, of BLAKELY SOKOLOFF TAYLOR &  
ZAFMAN LLP with offices located at 12400 Wilshire Boulevard, 7th Floor,  
Los Angeles, California 90025, telephone (310) 207-3800, and James R. Thein,  
Reg. No. 31,710, my patent attorney with full power of substitution and  
revocation, to prosecute this application and to transact all business in the  
Patent and Trademark Office connected herewith.

Pursuant to 37 C.F.R. § 3.71, the assignee hereby states that  
prosecution of the above-referenced patent application is to be conducted to  
the exclusion of the inventor(s).

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Send all future correspondence to André L. Marais,  
Reg. No. 48,095, Blakely Sokoloff Taylor & Zafman LLP,  
12400 Wilshire Boulevard, Seventh Floor, Los Angeles, California 90025, and  
direct all telephone calls to the same at (408) 720-8300.

Assignee of Interest:  
Aspect Communications Corporation

Dated: 10.18.02 By: E. Kerley  
Name: Edward Kerley  
(Type or Print)

Title: Senior Associate Counsel  
(Type or Print)

Address of Assignee of Interest:  
1310 Ridder Park  
San Jose, CA 95131

Respectfully submitted,  
BLAKELY SOKOLOFF TAYLOR & ZAFMAN LLP

Dated: 11/18/02 By: AM  
Name: André L. Marais  
(Type)  
Reg. No.: 48,095

12400 Wilshire Blvd.  
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Los Angeles, California 90025-1030  
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(Rev. 05/09/02)

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## DECLARATION/POWER OF ATTORNEY FOR PATENT APPLICATION

As a below named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below, next to my name.

I believe I am the original, first, and sole inventor (if only one name is listed below) or an original, first, and joint inventor (if plural names are listed below) of the subject matter which is claimed and for which a patent is sought on the invention entitled

### **METHOD OF QUEUING REQUESTS TO ACCESS A COMMUNICATIONS NETWORK**

the specification of which

is attached hereto.

was filed on \_\_\_\_\_ as

United States Application Number \_\_\_\_\_

or PCT International Application Number \_\_\_\_\_

and was amended on \_\_\_\_\_

(if applicable)

I hereby state that I have reviewed and understand the contents of the above-identified specification, including the claim(s), as amended by any amendment referred to above. I do not know and do not believe that the claimed invention was ever known or used in the United States of America before my invention thereof, or patented or described in any printed publication in any country before my invention thereof or more than one year prior to this application, that the same was not in public use or on sale in the United States of America more than one year prior to this application, and that the invention has not been patented or made the subject of an inventor's certificate issued before the date of this application in any country foreign to the United States of America on an application filed by me or my legal representatives or assigns more than twelve months (for a utility patent application) or six months (for a design patent application) prior to this application.

I acknowledge the duty to disclose all information known to me to be material to patentability as defined in Title 37, Code of Federal Regulations, Section 1.56.

#### **Foreign Application(s) and/or Claim of Foreign Priority**

I hereby claim foreign priority benefits under Title 35, United States Code, Section 119(a)-(d), of any foreign application(s) for patent or inventor's certificate listed below and have also identified below any foreign application for patent or inventor's certificate having a filing date before that of the application on which priority is claimed:

Country	Application No.	Date Filed	35 U.S.C. §119 Priority Claimed

#### **Provisional Application Claim of Priority**

I hereby claim the benefit under title 35, United States Code, Section 119(e) of any United States provisional application(s) listed below:

Application No.	Filing Date
60/111,214	February 22, 1999

#### **U.S. Priority Claim**

I hereby claim the benefit under Title 35, United States Code, Section 120 of any United States application(s) listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States application in the manner provided by the first paragraph of Title 35, United States Code, Section 112, I

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acknowledge the duty to disclose all information known to me to be material to patentability as defined in Title 37, Code of Federal Regulations, Section 1.56 which became available between the filing date of the prior application and the national or PCT international filing date of this application:

Application No.	Filing Date	Status

**Power of Attorney**

I hereby appoint the following attorney(s) and/or agent(s) with full power of substitution and revocation, to prosecute this application and to transact all business in the Patent and Trademark Office connected herewith:

Mark J. Melitz, Reg. No. 267391 Aspect Telecommunications Corp. 1730 Fox Drive San Jose, California 95131 (408) 325-2200; and	William D. Davis, Reg. No. 30293X Bruce K. Johnson, Reg. No. 87-361 Davis & Johnson, L.L.P. P.O. Box 1093 4503 W. Hwy 290 Dripping Springs, Texas 78620 (512) 838-1438; and	Lee & Hayes, PLLC c/o 201 North River Drive Suite 430 Spokane, WA 99201 (509) 324-9256
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**Correspondence Address**

Send Correspondence To:	Direct Telephone Calls To:
William D. Davis, Davis & Johnson, L.L.P. P.O. Box 1093 4503 W. Hwy 290 Dripping Springs, TX 78620	William D. Davis (512) 838-1438

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

Full Name of Inventor: Michael A. Chack  
Residence Address: 1030 Laura Ville Lane, San Jose, CA 95125  
Post Office Address: same

Citizenship: USA

Inventor's Signature

*M. A. Chack*

Date

*5/12/99*

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